

VISION Cache Issue

Due to a PeopleTools upgrade earlier this year, if you have not logged into VISION for a while you may experience issues when you sign in the first time. For example, you may have a blank home page with no tiles or receive odd error messages. To resolve this issue, you will need to clear your browser cache.

With your browser window active, click on the ctrl+shift+delete keys at the same time. This will open a clear history window:

Edge

Clear browsing data

Time range
All time

- Browsing history**
67 items and more on synced devices. Clears history from all signed-in devices that are syncing.
- Download history**
1 item
- Cookies and other site data**
From 81 sites. Signs you out of most sites.
- Cached images and files**
Frees up less than 101 MB. Some sites may load more

This will clear your data across all your synced devices signed in to Eric.Hoefel@vermont.gov. To clear browsing data from this device only, [sign out first](#).

Clear now Cancel

Be sure to set the **Time range** to **All time**

Click on **Clear now**

Firefox

Clear All History

Time range to clear: Everything

Warning
All selected items will be cleared.
This action cannot be undone.

History

- Browsing & download history
- Active logins
- Form & search history
- Cookies
- Cache

Data

- Site settings
- Offline website data

OK Cancel

Be sure to set the **Time range** to clear to **Everything**

Click on **OK**


Chrome

Clear browsing data

Basic Advanced

Time range All time ▼

- Browsing history
Clears history, including in the search box
- Cookies and other site data
Signs you out of most sites.
- Cached images and files
Frees up 71.5 MB. Some sites may load more slowly on your next visit.

 [Search history](#) and [other forms of activity](#) may be saved in your Google Account when you're signed in. You can delete them anytime.

Cancel **Clear data**

Be sure to set the **Time range** to **All time**

Click on **Clear data**