

# insights

JULY, 2018

VOLUME 1, ISSUE 6

## Your window into the VISION Upgrade to v9.2 Project

### In this issue:

- Testing Update
- Sponsor Message
- Training Update
- Timeline Snapshot
- Project Status

**VISION**  
Upgrade to v9.2

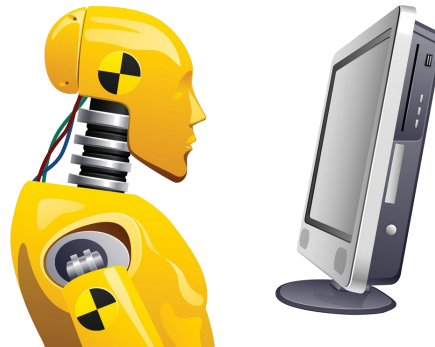
**"Change is inevitable –  
except from a vending  
machine."**

- Robert C. Gallagher

## System Testing Update

As the July newsletter is being published, the project team is preparing to move into systems integration testing (SIT) where the system as a whole will be tested for the first time. The team has been busy testing both configuration and security to prepare for the move to SIT.

As noted in *Insights*, SIT is three testing acceptance performance test-different test scripts will be utilized to ensure that all facets of the system: functionality, workflow, and security are fully tested. Scripts are designed to take a tester through an entire business process, providing detailed instructions to complete each step along with data to enter into the system and the expected results.



the June issue of the first in a series of periods including user testing (UAT) and ing (PT.) Over 500

the June issue of the first in a series of periods including user testing (UAT) and ing (PT.) Over 500

*continued on page 2*

## Message from the Sponsors

With system testing underway for the VISION Upgrade to v9.2 project it's a good time for us to reiterate the commitment we and the project team have to an effective testing process.

While any new system will have issues, the aim of testing is to capture and fix as many of them as possible before go-live. We are confident that the three phases of testing planned for the upgrade to v9.2 - SIT, UAT, and PT - are robust and well thought-out.

With more than 500 test scripts, each of the State's business processes will be tested from start-to-finish ensuring that they function as intended and that those who should have access do.

Our goal is that the day we go live with the updated system, you will have the best chance of experiencing a smooth transition.

- Adam Greshin, Commissioner - Department of Finance and Management

- Brad Ferland, Deputy Secretary - Agency of Administration

## System Testing Update *continued from page 1*

The tester follows the script, noting data input and results. Upon successful completion of the script, it is marked “Completed” and the tester moves on. If a script fails, a tracking ticket is entered detailing what happened. The appropriate project team member researches the issue and develops a potential fix. Once the fix is approved and implemented in the testing environment the script is retested to determine if the fix solves the problem.



With so many scripts to test the SIT process is scheduled to run for six weeks but once completed the system will be ready for UAT.

## What’s Up With Training?

With almost 550 changes identified and nearly 2,500 pages of existing documentation the task of updating all of the State’s training material is daunting.

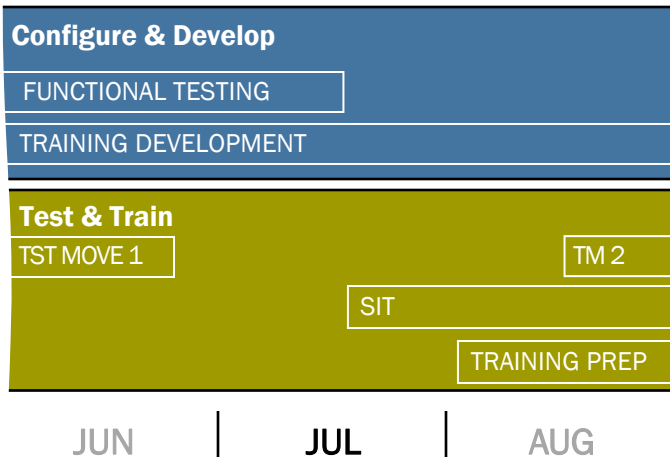
The State’s Change Management (CM) lead for the project along with our Sierra-Cedar CM partner are working on a plan to ensure that when the system goes live you will have the information you need to get your work done.

Each of the identified changes will be assessed for the scope of the change, the complexity of the task, and how many users are affected. Training options include updating the current documentation, live and recorded webinars, and in-person classroom training sessions where necessary.

Once testing is at a point where the system is close to its final form, a training environment will be created to give the CM team a place to create all of the training materials and run webinars/classes.

There is a lot of work to be done but we are dedicated to having all of the training and support in place by go-live. Look for more information on the training plan in the August issue of *Insights*.

### Project Timeline Snapshot



### As of July 20, 2018 the Project is:

**In scope**



**On schedule**



**Within budget**

